The Cognitive Work of Nursing

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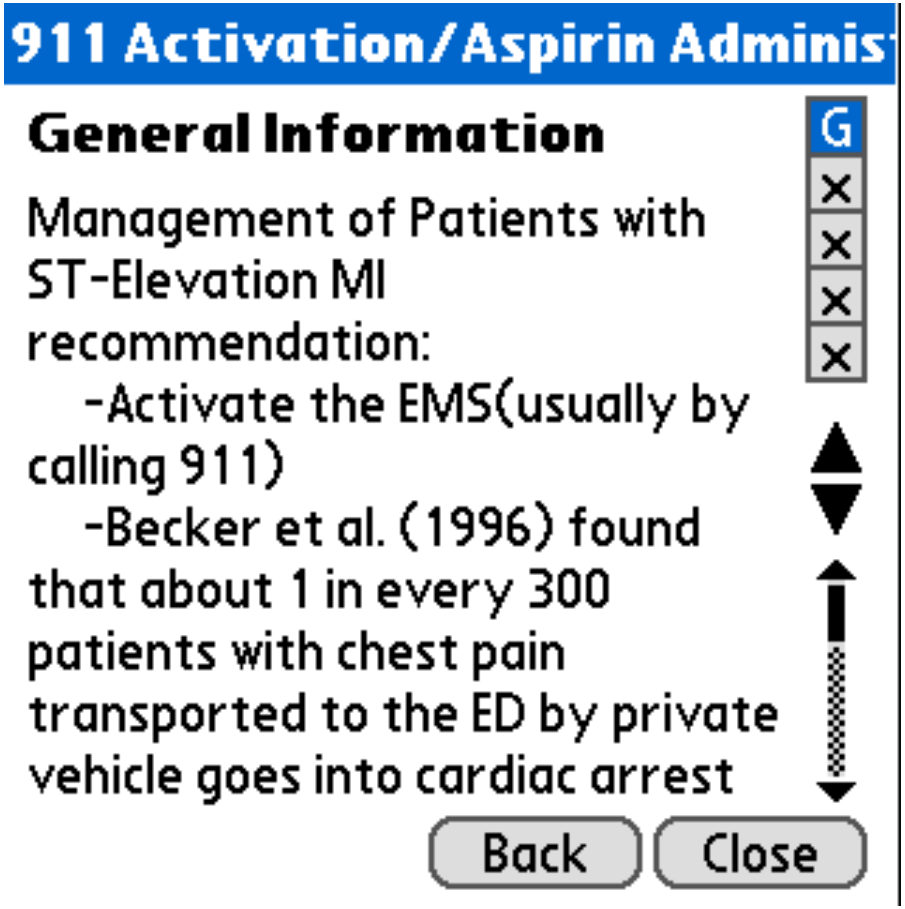
Effective healthcare systems

Require understanding cognitive work



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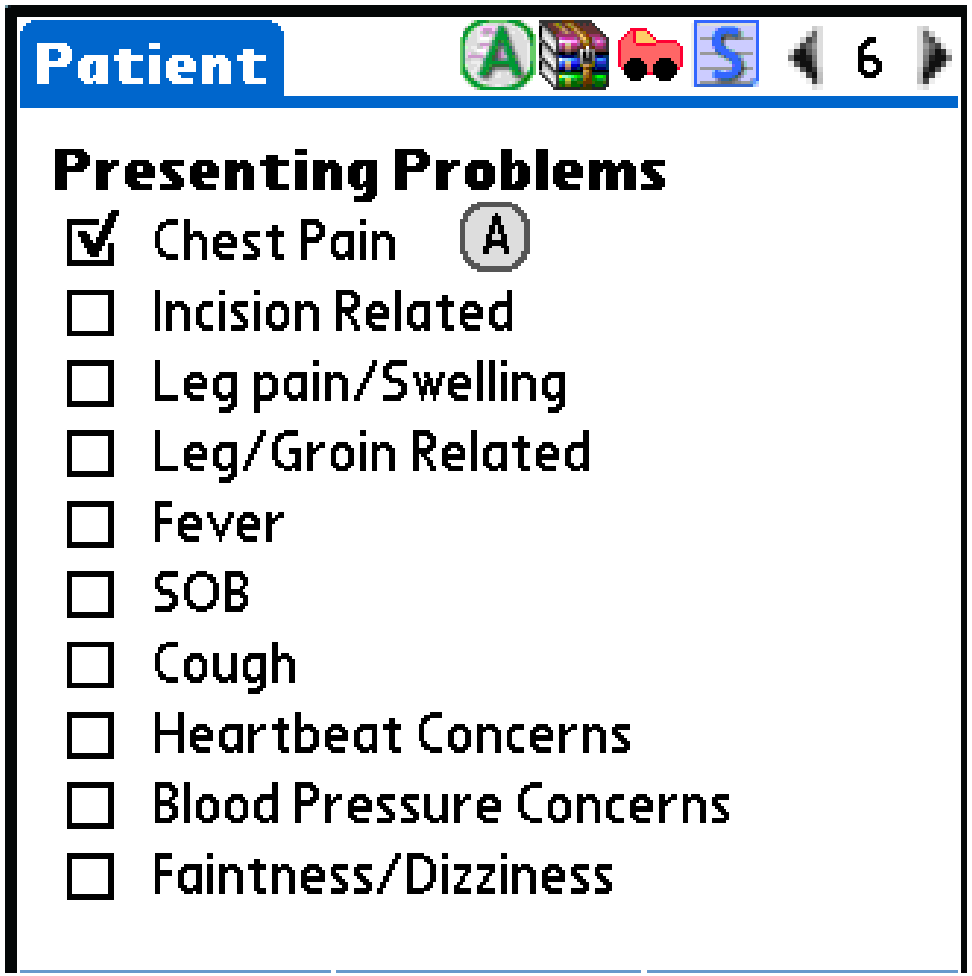
Cognitive work analysis

Understands effective work



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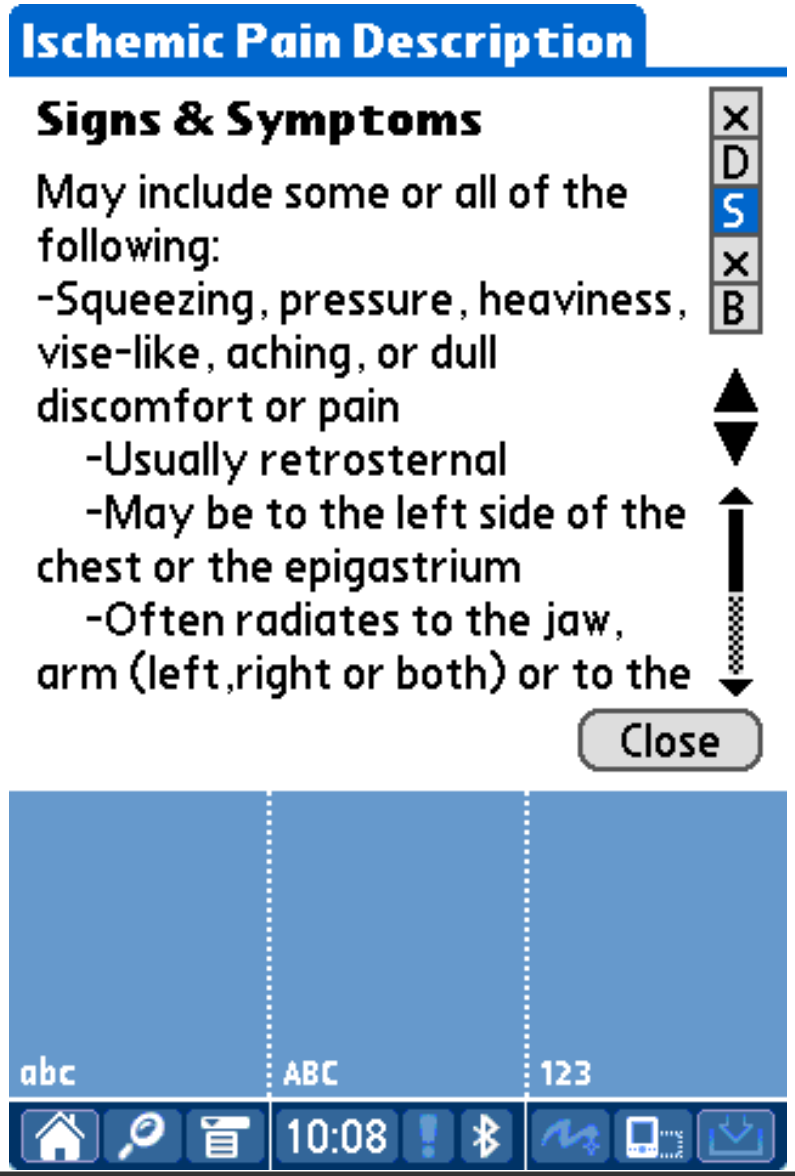
THE GOAL

Identify
Work complexities

Task allocation and hand-offs

Strategies of experienced workers



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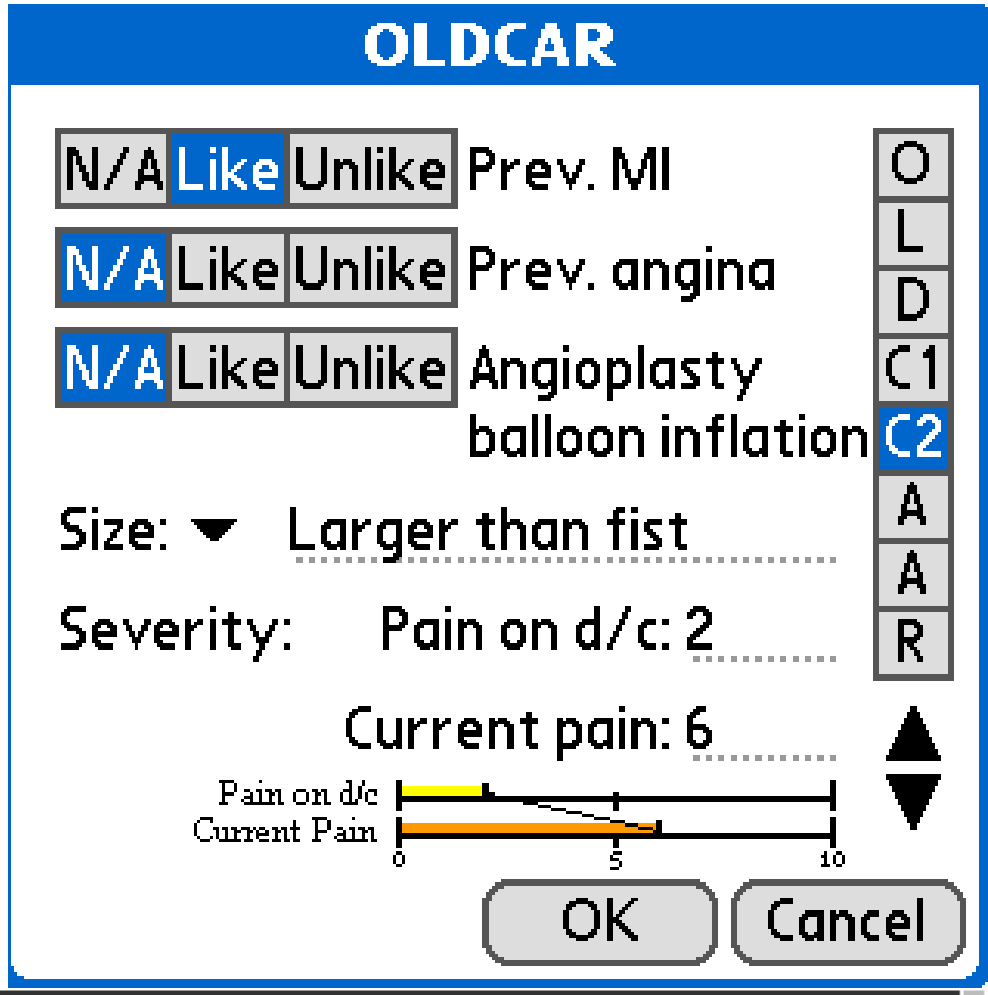
THE METHOD

Cognitive Work Analysis

Generate requirements

Develop effective decision support tools



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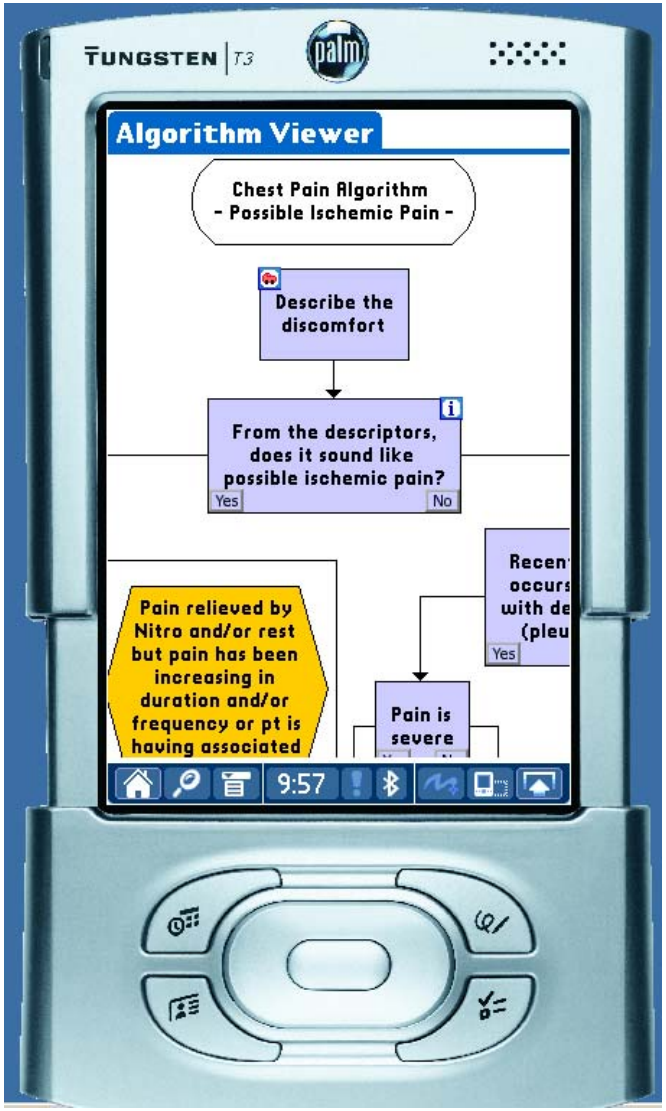
THE RESULTS

Appropriate support

Good patient response

High technology acceptance

Mobile



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THE PROJECT

Using Personal Digital Assistants and Patient Care Algorithms to Improve Access to Cardiac Care Best Practices

Talk at: GH1 1600-1730 Tuesday

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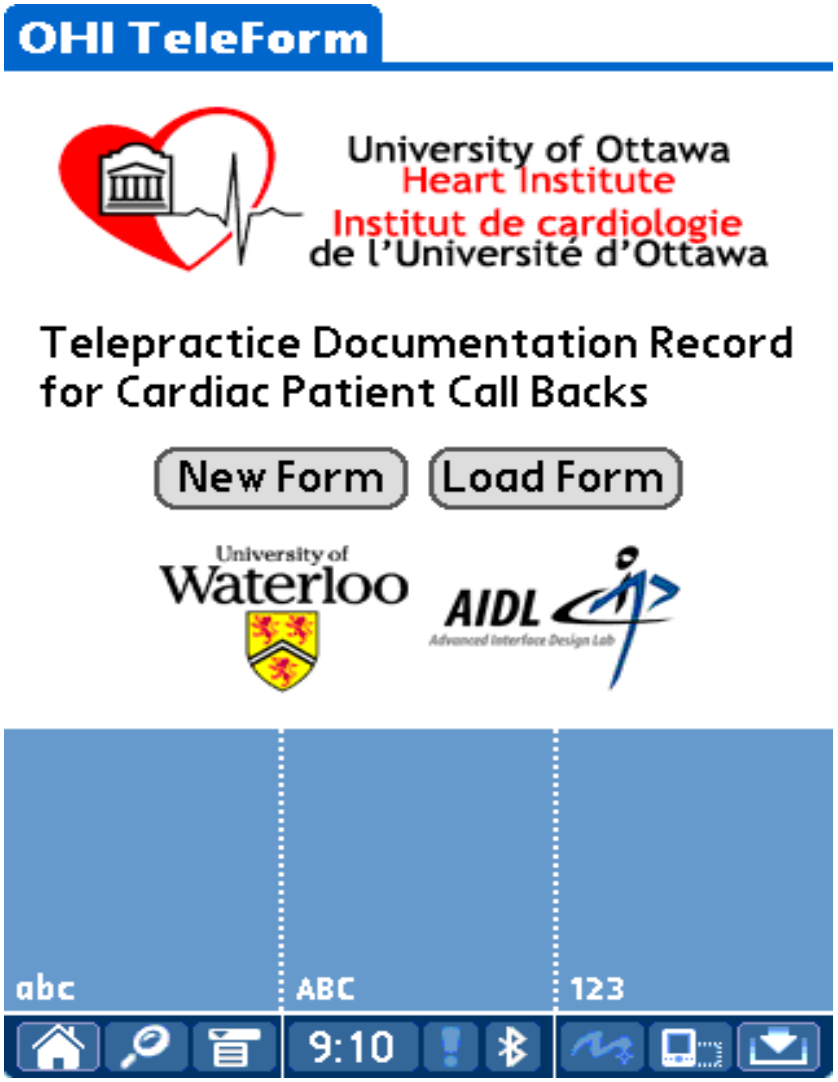
THE DEMO
See the Cardiac Care Triage Tool in the Poster Session



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Telepractice Documentation Record
for Cardiac Patient Call Backs

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