Junior doctors internet @ UBHT

Using the Latest Web Technologies to Improve Communication and Implement a Cultural Change in Junior Doctors in a Large UK Health Trust

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United Bristol Healthcare Trust, Bristol, UK

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- Introduction
- Problems identified
- Solutions devised
- The site developed
- E-mail system developed
- Content management system developed
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Introduction

- A communication problem was identified between the Trust and Junior Doctors
- The European Working Time Directive has changed working patterns
- Communication becomes even more important
- Technology is available to aid communication
- This technology is underutilised in the NHS
- We used the latest web technologies to improve communication

Communication Problems

- 360 Junior Doctors
- Transient population
- 4 Hospital sites
- Rotation between different Trusts
- Rotation between different specialties
- Junior Doctors Committee unable to contact all Junior Doctors
- Severe time pressure at work
- No available list of Junior Doctors
- No list of used e-mail addresses
- Important information not disseminated
- Changing work patterns due to European Working Time Directive

IT Problems

- Reliance on Trust e-mail system
- Trust e-mail only accessible from work
- Slow computer access
- Limited computer access
- No access to information from home

Solutions

- Internet site
- New e-mail system
- Database of users and e-mail addresses
- Content management system
- Continuing development of above

Junior Doctors Site

Junior doctors internet
@ UBHT

United Bristol Healthcare NHS Trust

Home | News | Events | Clinical Support | JDC | Rotas & Monitoring | Teaching | Careers | The Mess | Trust News

Intranet / juniordoctors / Home

Quicklinks VPLS | CRIS | PACS | Telephone Dir

Site Navigation

Home
News
Events
Forum

Departments

Medical Students
Surgery
Medicine
Anaesthetics
Radiology
Add your department

Clinical Support

Antibiotic Guidelines
Clinical Links
'On Call'
Surgical Support
Medical Support

Teaching

Foundation Year 1
Foundation Year 2
Medicine

Latest News

21st May 2007
Filmless BRI go-live
As part of the UBHT PACS project, the BRI will be going completely filmless today. Please contact Brigitte Bracken on x2700 if you use films and have not yet had your PACS training Please contact Greg Martin on x 3391if you have had your PACS training and are having trouble getting your PACS login details If you have a clinical need and you cannot currently access other Trusts' PACS systems.
Minutes.

18th May 2007
Blood Transfusions and Jehovah's witnesses
there have been several incidents reported recently relating to the management of Jehovah's witnesses in addition to blood transfusion related incidents or errors. Please see the following guidelines:
more here..

20th April 2007
Endoscopy Forms available for download
A new section has been created on this website to make available useful clinical forms such as Endoscopy, cystoscopy and CTPA requests. Further updates to the site include additional rotas and a timetable of the hours monitoring process.
click here..

More News....

What's Happening Next...

13th July 2007
Junior Doctors Committee Meeting
The agenda for this meeting and minutes for the last meeting will shortly be posted in the JDC section of this website

Introduction

This site has been designed by members of the junior doctors committee for the doctors of UBHT

This site is intended to improve communication between the trust, the JDC and the junior doctors. We hope it will evolve to provide a useful resource for Junior Doctors within this trust .

The site is still in early development and some of the links are not yet active.

We would also like you to be involved with the site development. Please contact us here if you would like to be involved or have useful ideas.

Noticeboard

Site update
Latest additions to this website include a 'new look' clinical

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Home | News | Events | Clinical Support | JDC | Rotas & Monitoring | Teaching | Careers | The Mess | Trust News

Intranet / juniordoctors / Teaching Timetables / Medical SHO

Quicklinks VPLS | CRIS | PACS | Telephone Dir

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Foundation Year 2
Medicine

Teaching Timetables

Home | F 1 | F 2 | Medical SHOs | Surgical SHOs | Anaesthetics

Medical SHO Teaching programme

Programme of Medical SHO Teaching 14:30-16:00 (August 2006 – June 2007)

last updated: 15/01/2007

Date	Venue	Subject	Speaker
08/08/06	T 1	**Psychiatry** - Old Age Liaison	Dr Val Henderson
15/08/06 *sponsored	T 5	**Gastro**	Dr Peter Collins
22/08/06 sponsored	T 1	**Geriatrics**	Dr Simon Croxon
29/08/06	L 3	**Respiratory** – Tuberculosis MMC @3.30pm	Dr Martin Hetzel Dr Geoffrey Wright
05/09/06	T 6	**Neurology** – Surgical management of itracerebral bleed and its outcome	Dr Marcus Bradley
13/09/06	BMSC	**Wednesday Practical** Emergency airway management	Dr Andy McIndoe
19/09/06	T 5	**Gastro**: Etiology & management of Upper GI Bleed	Dr T Creed
26/09/06	T 5	**Diabetes**	Dr Colin Dayan

E-mail System

ADD A NEW Email Account	POP or Forward or Autoresponder

SEARCH TOOL	Search All Email Addresses
DISPLAY ONLY	Pop Account, Email Forwarding, Autoresponder

	Email Address	Info
	chair@ubhtjuniordoctors.org	
	emails@ubhtjuniordoctors.org	usage: 0%
	medicine@ubhtjuniordoctors.org	
	paediatrics@ubhtjuniordoctors.org	
	radiology@ubhtjuniordoctors.org	
	rotas@ubhtjuniordoctors.org	
	secretary@ubhtjuniordoctors.org	
	support@ubhtjuniordoctors.org	
	treasurer@ubhtjuniordoctors.org	
	vicechair@ubhtjuniordoctors.org	
	webadmin@ubhtjuniordoctors.org	usage: 1%
	webmaster@ubhtjuniordoctors.org	

Delete Selected Emails

Content Management System

UBHT Junior Doctors Internet

United Bristol Healthcare NHS Trust NHS

Site Administration

Logged in as: jonshaw

Back to Home Page | sitemap here

My Account

- Logout
- Change Password
- Edit Details

Administration Menu

- Home
  - Administration
    - Notices
      - Manage Notices
      - Add Notice
    - News
      - Manage News
      - Add News
    - Events
      - Manage Events
      - Add Events
    - Teaching
      - List Timetables
      - Add Timetable
      - Add/Edit Table data
    - TheMess
      - Manage Pages
      - Add Content

Manage Page Content

Add new content to a page

Add to page: The Committee

Visible? ☑

Menu Label The Mess Committee

Title

Source | Style | Format Heading 2 | Font Arial | Size large

Full Text

It is run by a group of F1 doctors with the aim of providing social events, sport activities and providing food for the Mess.

Committee		
President	**Miranda Farquar**	**3377**

Conclusions

We have developed an internet site for Junior Doctors that is changing the culture of how information is communicated in our Trust

Future Developments

- Integrated live rota system
- Integrated hours monitoring
- Integrated handover system
- Integrated competency assessment

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Contacts

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Aknowledgements

Intranet Team

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Claire Dowse
(Anaesthetic Registrar)
Su Underwood
(Assisstant Medical Director)

Trust

Ron Kerr
(Chief Executive)
Jonathan Sheffield
(Medical Director)
Andrew Hooper
(Head of IT)
Chris Berrington
(IT Development Manager)